

CLUJ-NAPOCA, ROMANIA - September 29th and 30th 2022



• ABOUT TIME

(!) All times are presented in EEST (Bucharest time)

- **Conferences:** presentation 20 mn + debate 40 mn
- **Expert Views:** presentation 15 mn + debate 15 mn
- **Roundtables:** short presentations 10 mn + debate 15 mn

• PLACE

- *Universitas Hotel BBU (Strada Plopilor 54, Cluj-Napoca 400379, Romania)*

• FORMAT

- Hybrid format

• ORGANIZING COMMITTEE:

- **General Chair:** Assistant Prof. Marius-Ionut Ungureanu (Babeş-Bolyai University, Romania), leader of the COST Action 19113's WG1
- **Keynote co-Chair:** Prof. Susanna Tella (LAB University of Applied Sciences, Finland), Science Communication Manager of the COST Action 19113
- **Keynote co-Chair:** Prof. Bojana Knežević (University Hospital Centre Zagreb, Croatia), leader of the ERNST Short-Term-Scientific-Mission
- **Keynote co-Chair:** Prof Reinhard Strametz (Wiesbaden Business School, Rhein Main University of Applied Science and German Coalition for Patient Safety, Wiesbaden, Germany), Vice-Chair of the COST Action 19113
- **Keynote co-Chair:** Prof José Joaquín Mira (FISABIO, Alicante; Universidad Miguel Hernández, Elche, Spain), Chair of the COST Action 19113

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29th
Thursday

• **04:30 pm - Welcome**

ERNST FORUM General Chair, Dean of the Faculty, COST Action 19113 Chair

• **04:45 pm - Inaugural Conference**

Dr. Andrei Stefan (National Authority for Health Care Quality Management, Romania)

• **05:30 pm - Networking**

30th
Friday

• **09:00 am - Expert View. Buddy a support intervention in Denmark**

Dr Katja Schrøder. Syddansk Universitet, Denmark

• **09:45 am - Roundtable I. Second Victim interventions in progress in Europe. Scopes, approaches & recommendations for implement new interventions**

Prof Einav Srulovici (University of Haifa, Israel), Prof Angel Cobos (Hospital Universitario San Cecilio, Spain), Dr Inge Boderie (Zuyderland Medisch Centrum Peer Support Team, Netherland)

• **11:15 am - Break**

• **11:45 am - Roundtable II. Institutional leadership and National Strategies to improve patient safety in Europe. Shared challenges**

Dr Yolanda Agra (Spanish Health Ministry, Spain), Marius-Ionut Ungureanu (Babeş-Bolyai University, Romania), and Susanna Tella (LAB, Finland)

• **12:45 pm - Break**

• **02:00 pm - Expert View**

Prof Kaja Polluste. University of Tartu, Estonia

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• **02:45 pm - Roundtable III. Overview of the Second Victim phenomenon challenges, current gaps and future directions in Europe**

Prof Stefan Bushuven (Gesundheitsverbund Landkreis Konstanz, Germany), Prof Helga Bragadóttir (University of Iceland, Iceland), Dr Sandra Fornaro-Schutgens (VVAA Peer Support Network member, Belgium)

• **03:45 pm - Break**

• **04:00 pm - Expert View**

Prof. Ovidiu Turdean (Romania)

• **04:30 pm - Expert View**

Dr Ezequiel García Elorio (Instituto Efectividad Clínica y Sanitaria, Argentina)
President ISQua

• **04:45 pm - An Innovative Canadian Program 'in development' to address mutual healing after harm**

Dr Ioana Popescu. Director, Safety Strategies & Programs. Health Care Excellence (Canada), Wendy Nicklin and Dale Nixon, Patients for Patient Safety Canada

• **05:25 pm - Closing Ceremony**